

XPAudit™: A quick snapshot and roadmap to improve application performance

The XPAudit provides a high level 'state of the nation' evaluation of your application. It's the perfect starting point before embarking on a redesign or redevelopment so you concentrate your efforts on areas providing maximum benefit.

XPAudit™

- ◀ Rapidly evaluates the strengths and weaknesses of your application
- ◀ Identifies the causes behind business and user performance issues
- ◀ Identifies quick wins for immediate performance gains
- ◀ Produces a long term road map to drive business and user performance
- ◀ Supports the business case to secure funding

The specific evaluation and audit methods used in XPAudit vary depending on the nature of the application and the performance issues being observed. This is critical to identify the fundamental causes of issues and implement the programs of work necessary to drive business and user performance.

Use Audit™ when

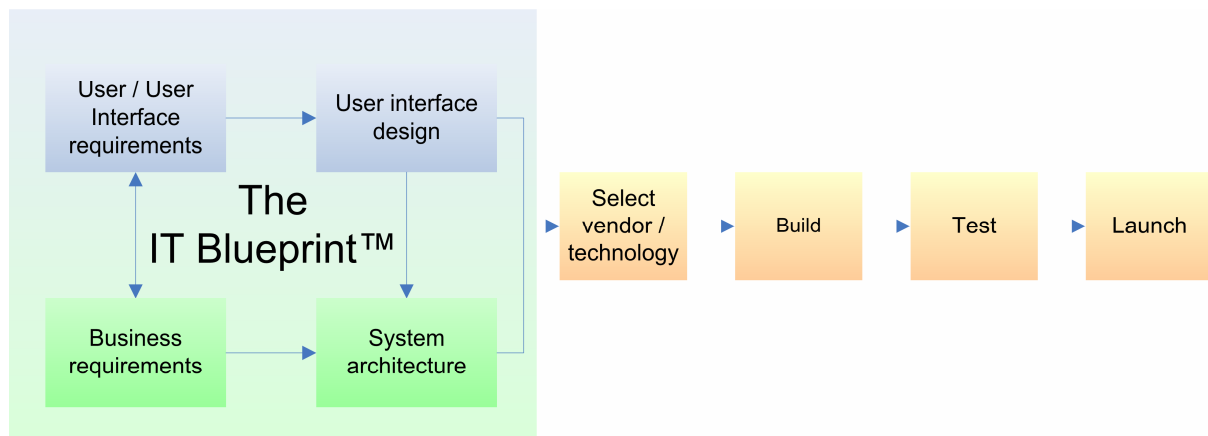
- ◀ You're about to start the new round of change requests, and you don't want to keep doing change requests every quarter
- ◀ Your new application is not performing as it should and people are going back to their old tools and applications
- ◀ Users are rejecting the application and performance is lower than it was before the application went live
- ◀ Customers are complaining about the quality and breadth of your self service applications and you don't know where to start
- ◀ You suspect what the underlying causes of performance problems are, and you need an independent view for credibility

XPAudit™ deliverables

- ◀ Quick wins:
 - High level workflows to streamline activities
 - High level user interface designs to illustrate how screen count can be reduced, as well as new information and functions
 - Other specific usability and user interface design recommendations to improve usability and learnability
- ◀ Long term road map:
 - A vision for the application and how it can work to support the business, and allow scalability and flexibility over time
 - A focussed set of activities required to:
 - Gain a deeper understanding of the causality of the observed performance issues
 - Capture detailed requirements to ensure the application contains the required functionality
 - Design a new high performance user interface to achieve the required performance
 - The development resources required to implement the new designs
 - The expected return on investment based on current and expected performance levels less the cost of redesign and redevelopment

After XPAudit: Create the IT Blueprint to deliver performance improvement

After XPAudit, the natural progression is to create the IT Blueprint™ that comprises business requirements, user interface requirements, all user interface designs with full behavioural specification and the underlying system architecture. Once complete, you can engage and manage vendors and IT against the Blueprint to build the solution you know will work, the first time.



For more information, please contact PTG Global on
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